



Privacy Policy & Terms of Service

PRIVACY POLICY

Last updated: August 2026

Precision Expedited ("PE," "we," "us," or "our") respects your privacy. This Privacy Policy explains what information we collect through precisionexpedited.com (the "Site"), how we use it, and the choices you have.

1. Information We Collect

Information you provide directly:

- Name, company name, email address, phone number — submitted through our RFQ/quote forms and contact forms
- Project files, drawings, specifications, and other materials submitted for quoting purposes
- Any information you provide when corresponding with us by email or phone

Information collected automatically:

- IP address, browser type, device information, pages visited, and referring URLs
- Cookies and similar tracking technologies, specifically Google Analytics

2. How We Use Your Information

We use the information we collect to:

- Respond to quote requests and process orders
- Communicate with you about your project, account, or inquiry
- Improve our Site and services
- Send marketing communications, including to individuals who have previously requested a quote. The Site does not currently have an email opt-in or newsletter signup mechanism; marketing emails may be sent based on an existing business relationship or

inquiry. You may opt out of marketing communications at any time by contacting us at the information below.

- Comply with legal obligations, including export control requirements (ITAR) where applicable

3. How We Share Your Information

We do not sell your personal information. We may share information with:

- **Vendors and manufacturing partners** — solely as needed to quote, produce, and ship your parts (e.g., sharing drawings/specs with a vetted shop for a quote)
- **Service providers** — who help us operate the Site or manage customer communications, specifically our internal CRM and Outlook email platform. PE does not use a third-party payment processor; customers pay via purchase order.
- **Legal/regulatory authorities** — where required by law, or to comply with ITAR/export control obligations

4. Your Privacy Rights (California Residents)

If you are a California resident, the California Consumer Privacy Act (CCPA), as amended by the California Privacy Rights Act (CPRA), gives you the right to:

- Know what personal information we collect, use, and disclose
- Request deletion of your personal information
- Correct inaccurate personal information
- Opt out of the sale or sharing of personal information (PE does not sell personal information)
- Non-discrimination for exercising these rights

To exercise these rights, contact us at contact@precisionexpedited.com or (949) 391-0020.

5. Cookies

The Site uses cookies, specifically Google Analytics, to collect the information described in Section 1. A cookie consent banner is implemented on the Site to give visitors notice and choice regarding these cookies.

6. Data Retention

We retain personal information for as long as needed to fulfill the purposes described in this policy, including ongoing vendor/quote relationships, and as required by law (including ITAR-related recordkeeping where applicable).

7. Data Security

We maintain administrative, technical, and physical safeguards designed to protect personal information collected through the Site. Our NIST 800-171 compliance posture applies to ITAR-controlled technical data handling and does not describe the security posture of the Site or CRM environment specifically.

8. Children's Privacy

The Site is not directed to individuals under 18, and we do not knowingly collect personal information from children.

9. Changes to This Policy

We may update this Privacy Policy from time to time. Material changes will be reflected by an updated "Last updated" date.

10. Contact Us

Precision Expedited 236 Calle Pintoresco, San Clemente, CA 92672
contact@precisionexpedited.com (949) 391-0020

TERMS OF SERVICE

Last updated: August 2026

1. Acceptance of Terms

By accessing or using precisionexpedited.com, you agree to these Terms of Service. If you do not agree, do not use the Site.

2. Use of the Site

The Site is provided for informational purposes and to facilitate quote requests for manufacturing services. You agree to provide accurate information when submitting RFQs or contact forms and not to misuse the Site (e.g., submitting false information, attempting unauthorized access, or uploading malicious files).

3. No Binding Quotes Online

Information on the Site, including stated capabilities, tolerances, certifications, and turnaround times, is provided for general informational purposes. It does not constitute a binding quote or

offer. Quoted prices are valid for 30 days unless otherwise noted, and quoted lead times are estimates, not guarantees, consistent with our [Standard Terms and Conditions of Sale](#). Binding terms are established once a purchase order is reviewed and confirmed against the issued quote, per our Standard Terms and Conditions of Sale, which govern all quotes, orders, and invoices.

4. Intellectual Property

The Site, including its text, graphics, logos, and design, is owned by Precision Expedited and protected by applicable intellectual property laws. Files, drawings, and specifications you submit remain your property; submitting them to us for quoting purposes grants us a limited right to share them with vetted manufacturing partners solely for that purpose. Where a signed Nondisclosure Agreement is in place between Precision Expedited and a customer, the terms of that Nondisclosure Agreement govern the treatment of confidential information and take precedence over this general Site language. Precision Expedited is based in California, and this Site's Terms of Service and the Standard Terms and Conditions of Sale are governed by California law.

5. Export Control Compliance

Precision Expedited is ITAR registered. Certain projects, files, or communications submitted through the Site may be subject to U.S. export control laws. You are responsible for accurately representing the nature of any controlled technical data you submit. Affirmative confirmation regarding controlled technical data is collected on the Request for Quote page at the time of submission.

6. Limitation of Liability

To the fullest extent permitted by law, Precision Expedited is not liable for indirect, incidental, or consequential damages arising from use of the Site. For orders placed through Precision Expedited, liability is limited to the amount of the individual Purchase Order or credit card payment, and Precision Expedited is not liable for consequential or special damages arising from late delivery, any defect, or use of Precision Expedited products, per our [Standard Terms and Conditions of Sale](#), which govern in the event of any conflict with this Site-level language.

7. Governing Law

These Terms are governed by the laws of the State of California, without regard to conflict of law principles. Consistent with our Standard Terms and Conditions of Sale, any legal actions, filings, or proceedings must occur in the state of California.

8. Changes to These Terms

We may update these Terms from time to time. Continued use of the Site after changes are posted constitutes acceptance of the revised Terms.

9. Contact Us

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